

Serving the community since 1982

Hospice of Kankakee Valley | 2018 Annual Report



Kankakee Valley



HOSPICE

Our family, caring for yours

Hospice is a philosophy of caring for individuals with serious illnesses who no longer benefit from curative treatments. When that time comes, hospice is there every step of the way with the patient and family as they focus on comfort at the end of life. Hospice of Kankakee Valley believes that there is still much to hope for and wish for in our patients and families lives. Our goal is to help and support patients and families during this transitional time and to hold compassion and dignity above all else.

Kankakee Valley



PALLIATIVE CARE

Our family, caring for yours

Palliative care is a chance for people dealing with life-limiting illness to have relief from the symptoms, pain and stress of dealing with the illness and to have an extra layer of support. Unlike hospice, palliative care can be provided alongside curative treatment. The goal of palliative care is to provide symptom management, advance care planning, spiritual and emotional support if needed and overall quality of life.

Kankakee Valley



TRANSITIONS

Our family, caring for yours

The Transitions program provides emotional support and assistance to individuals and families who are coping with serious illness like Congestive Heart Failure, Chronic Obstructive Pulmonary Disease, Alzheimer's Disease, Liver Disease, and others.

Transitions provides clients and families:

- Companionship
- Support
- Light household help
- Help with errands
- Respite for caregivers

2018 PATIENTS SERVED



953

Total Hospice Patients

265

Total Palliative Care Patients

31

Total Transitions Patients

167

Average Daily Census

60,818

Total Patient Days



2018 STAFF VISITS

92

Total Employees

20,788

Direct Clinical Nursing

4,242

Social Service

16,242

Hospice Aide

2,826

Chaplain

1,143

Physician & Nurse Practitioner

2,378

Other Clinical Staff





Volunteers

Hospice of Kankakee Valley was originally organized as a volunteer hospice, and we continue to recognize and appreciate the important role our volunteers have on the hospice team. Each volunteer brings a unique combination of interests, experience and talents to the hospice program.

2018 VOLUNTEER HOURS



21

VOLUNTEERS



OFFICE VOLUNTEERS
Help with clerical jobs in the HKV office.

15

TEAMS



PET COMPANIONS
Specially trained handlers and dogs who bring "Tails of Joy" into the homes of our patients.

14

VOLUNTEERS



11TH HOUR
Volunteers who are a presence at the bedside for our patients during the final hours of their life if no one else is available. It is our goal to never have our patients die alone.

55

VOLUNTEERS



TRANSITIONS
The Transitions program provides emotional support and assistance to individual and families who are coping with a serious illness.

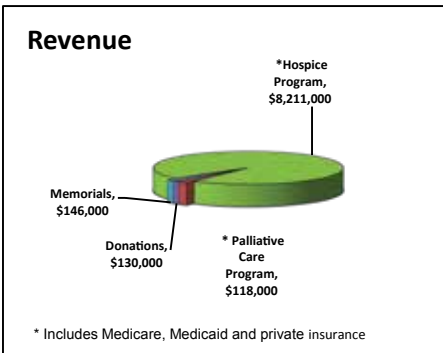
3,799 Direct Care Hours



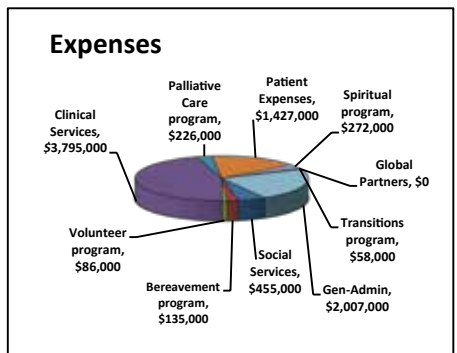
798 11th Hour

2018 FINANCIAL REPORTS

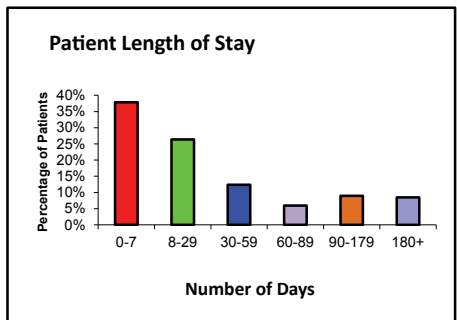
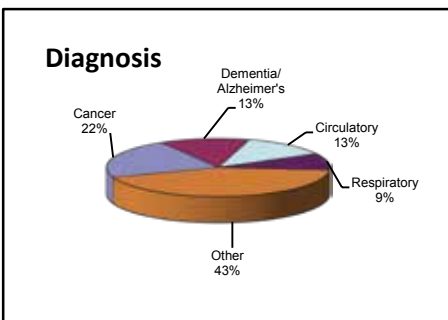
Hospice and palliative care services are covered by Medicare, Medicaid and most insurance plans. Over 95% of our revenue is received from these programs. However, the entire cost of providing these valuable services is not always reimbursed. Contributions play a vital role in maintaining our commitment to providing hospice and palliative care to all individuals who request it — regardless of ability to pay. Many of our services are not funded by third-party payors, such as our bereavement program, complementary therapy, pet therapy and Transitions. As we expand our services and programs, we continue to serve the community with the highest quality of care, while maintaining a philosophy of fiscal responsibility.



Note: The above results are unaudited.



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Grief Support

HKV offers an extensive grief support program offered by highly skilled and specially trained therapists to assist those who have suffered a loss on their journey through the grief process. The grief support programs are open to families of hospice patients as well as other grieving members of the community. In addition to our regular bereavement services, we also offer special grief support groups throughout the year to help families.

2018 HOSPICE GRIEF SUPPORT

315 
client visits and

2,024 
phone calls

BEREAVEMENT :
1971 PHONE CALLS
308 DOCUMENTATION
173 VISITS



BEREAVEMENT EVENTS:
CANDLELIGHT MEMORIAL
TREE OF LIFE & MEMORIAL GARDEN
STORIES OF THE SEASON

COMMUNITY :
53 PHONE CALLS
308 DOCUMENTATION
142 VISITS



GRIEF SUPPORT GROUPS:
TENDING YOUR GRIEF GARDEN
ANGER & FORGIVENESS
ONGOING PEER SUPPORT GROUP
GAME NIGHT
SCRAPBOOKING FOR THE SOUL
GRIEF CAMP
HEALING HEARTS THROUGH ART
FINDING YOUR NEW NORMAL

ANTICIPATORY:
5 PHONE CALLS
5 VISITS



Good Grief
FAMILY CAMP

Good Grief Family Camp
September 29, 2018
Camp Shaw-Waw-Naw-See
33 Campers & Parents



YOUR DONATION HELPS OTHERS.

Please mail to:

Hospice of Kankakee Valley, 482 Main Street NW, Bourbonnais, IL 60914

If you would like a listing of your loved one's memorial donations, please contact Hospice of Kankakee Valley at 815-939-4141, and one will be mailed to you.

Enclosed is my gift of: \$20 \$50 \$100 \$500 \$1000 Other _____

Name: (Please Print) _____

Phone: (____) _____ Email: _____

Address: _____

City: _____ State: _____ ZIP: _____

This gift is in memory of in honor of _____

Please notify: _____

Address: _____

City: _____ State: _____ ZIP: _____

Charge to my Visa Mastercard Discover

Name as it appears on card: _____

Account Number: _____ 3-digit Security Code: _____ Exp. Date: _____

Signature _____ Phone: (____) _____

MAKE YOUR DONATION ONLINE AT HKVCARES.ORG

Look for the ***DONATE NOW*** button on the top of the page.



482 Main Street NW
Bourbonnais, IL 60914

*The mission of Hospice of
Kankakee Valley is to provide
compassionate physical,
emotional, spiritual and
social support to individuals
throughout our service area
who are living with terminal
illnesses. We strive to provide
comprehensive palliative care
services regardless of ability to
pay, in a manner that maintains
the dignity and independence
of the person and family.*

815-939-4141
hkvcare.org

Non-Profit
Organization
U.S. Postage
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Kankakee, IL

RETURN SERVICE REQUESTED