



# Hospice of Kankakee Valley

## Annual Report 2015



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Dear Friends of Hospice of Kankakee Valley,

Hospice of Kankakee Valley has completed its 33<sup>rd</sup> year of care to the Kankakee County Area. We are already looking ahead to 2017 when we will be celebrating our 35<sup>th</sup> anniversary and remembering the impact our agency has had on this community. Founded as a community hospice to meet the needs of people with life limiting illness, we are even better positioned today to provide the quality, comprehensive care that we are known for.

In this report, you will see our growth in 2015, not only in the number of patients and families served, but in the types of services now available that were unheard of in the past. Last year, you may have heard about our **“Tails of Joy,”** our **pet companion** teams that make visits, as well as the addition of **massage therapy** to help with symptom management. This year we have added **respiratory therapy services** to assist with symptom management in patients with lung disease. We also have added a **music therapist** who provides patients and their families with memory recollection, relaxation and peace in a sometimes uncertain time, and much more. Along with our therapies, our **Transitions Program** got off the ground in 2015, providing volunteer and referral services to clients not quite ready for hospice yet.

We experienced a 13% growth in census with hospice from the beginning to the end of the year. Our Palliative Care Program also saw a 31% growth of visits during that period. We see this as the fulfillment of our mission and vision to be the leading innovative provider of hospice, palliative care and bereavement services through expansion, education and excellence.

We are thankful for the confidence you have placed in HKV by choosing us to provide care for your loved ones. We are grateful for your continued support.



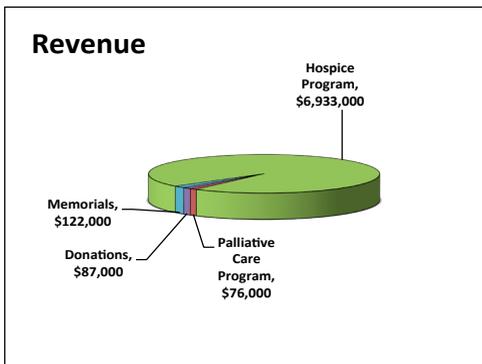
Connie Lemon,  
Executive Director



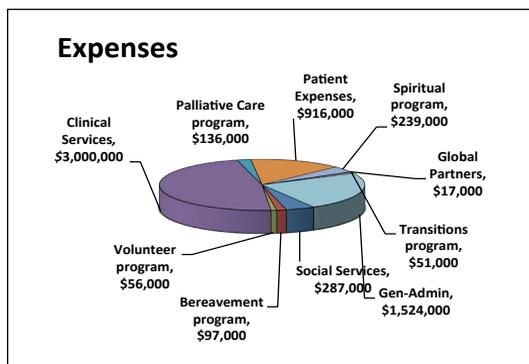
Gwen Hopkins  
President, Board of Directors

# Hospice of Kankakee Valley 2015 Financial Report

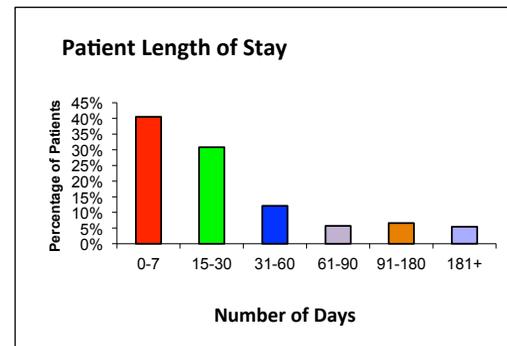
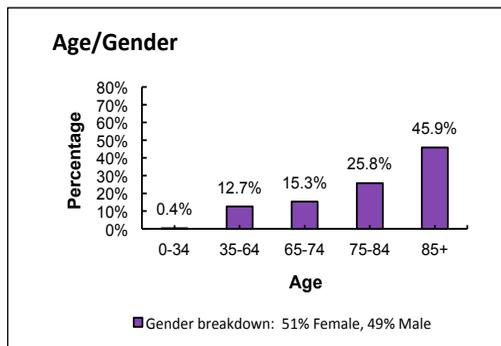
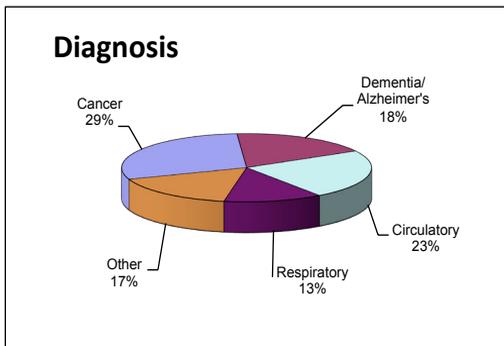
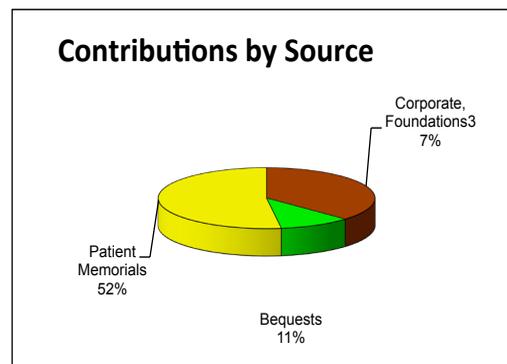
Hospice and palliative care services are covered by Medicare, Medicaid and most insurance plans. Over 95% of our revenue is received from these programs. However, the entire cost of providing these valuable services is not always reimbursed. Contributions play a vital role in maintaining our commitment to providing hospice care to all individuals who request it - regardless of ability to pay. Many of our services are not funded by third-party payors, such as our complementary therapy care and bereavement care. As we expand our services and programs, we continue to serve the community with the highest quality of care, while maintaining a philosophy of fiscal responsibility. The generosity of our donors is essential to our mission in the community.



Note: The above results are unaudited.



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# SAY YOUR PIECE

*“What does Hospice mean to you?”*

In 2015 we focused on dispelling the myths of hospice care in our community. We had many community members, both clinical and non-clinical share “their piece” of what hospice means to them! Share your piece of the puzzle by going to our website and clicking the stories tab.



# The Bridgewater Challenge

Long-time supporter of HKV and avid community donor, Jim Bridgewater, pledged to match any and all contributions once again up to \$10,000 for our 2015 annual appeal!

Thanks to Jim's generosity and the generosity of our community supporters, the Bridgewater Challenge not only matched, but exceeded the original goal!

Thank you...your support allows Hospice of Kankakee valley to provide exceptional care to our community!

With your continued support, we will continue to uphold our tradition of providing world class hospice care to our community!





# Volunteer Recognition

Thank you to all of our compassionate volunteers that joined in 2015!

Alyssa Capriotti • Robin Herfert • LaVerne Jordan

Delores Taylor • Margie Therrien • Jake Wu

Jolene Wenzelman • Cathy Maier • Sue Provost

**You too can become a Hospice Volunteer!**

For more information, please call (815) 939-4141 and ask to speak to our volunteer coordinator!

# Staff Recognition



**Lydia Brown**  
*Registered Nurse, CHPN Certified*  
**20 Years**



**JoAn Giroux**  
*Receptionist*  
**10 Years**



**Yolanda Davis**  
*Compliance Officer, RN*  
**5 Years**



**Deanna Hegedus**  
*Registered Nurse, CHPN Certified*  
**5 Years**



**Christi Hillman**  
*Certified Nursing Assistant, CHPNA Certified*  
**5 Years**



**Andrea Owens, Music Therapist**



**Joni Vercellono, Respiratory Therapist**

# New Therapies!

We are excited to announce our new team members that have helped to complete our complimentary therapy options.

Both Andrea and Joni come to us with certifications in their therapies and have embraced of the hospice philosophy. Both therapies are unique to hospice care and allow our patients to be more comfortable and relaxed. Whether it is music for helping patients recollect special memories, or helping patients breathe easier, these therapies bring comfort to both patient and families. In adding these two therapies, along with our existing pet companions (Tails of Joy), and Massage Therapy, we are able to care for our patients more holistically. We are excited to have them be a part of the HKV team and to help us excel even further in the care we provide.

# Transitions

In 2015, Hospice of Kankakee Valley became the 81st hospice provider in the country to provide the Transitions program. Kankakee Valley Transitions Program is a free, non-medical program that offers volunteer support and case management services to clients and families living with an advanced serious illness. Clients can still be seeking curative treatments or palliative care. Through a four-phase pilot study, the program was gradually introduced to the community, with 20 clients admitted by the end of 2015 and 29 volunteers trained to support client needs. As the program moves forward we are excited to complete the pilot study and open Transitions up to the rest of the community.



# Hospice Highlights



## Global Partners Event: A Night at the Taj Mahal

We had the privilege this year to host our global partners, Dr. Sarkar and Aditya Manna from Narikeldaha Prayas, a Hospice in India. To honor them we hosted an event for the entire medical community to enjoy – *A Night at the Taj Mahal!*

We are honored to be partnering with Narikeldaha Prayas, and look forward to what the future holds for our partnership.



# RECEIVE **MORE.**



TAILS OF JOY



MUSIC THERAPY



RESPIRATORY THERAPY



MASSAGE THERAPY

# DONATION

**PLEASE MAIL TO:  
Hospice of Kankakee Valley, 482 Main St. NW, Bourbonnais, IL 60914**

If you would like a listing of your loved one's memorial donations,  
please contact Hospice of Kankakee Valley at 815-939-4141, and one will be mailed to you.

Enclosed is my gift of:  \$20  \$50  \$100  \$500  \$1000  Other

Name (Please Print): \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

This gift is \_\_\_\_\_ in memory of \_\_\_\_\_ in honor of \_\_\_\_\_

Please notify: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Charge to my  Visa  Master Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_

Signature: \_\_\_\_\_ Phone: \_\_\_\_\_

**Make your donation online at [HKVCares.org](http://HKVCares.org)  
Look for the Donate Now on the top of the page**



482 Main Street N.W.  
Bourbonnais, Illinois 60914

Hospice of Kankakee Valley has been serving the community since 1982. The mission of Hospice of Kankakee Valley is to provide compassionate physical, emotional, spiritual, and social support to terminally ill individuals and their families.

**Phone: (815) 939-4141**  
**[www.HKVcares.org](http://www.HKVcares.org)**

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