

Protecting your information

Everything you do in the TapCloud app is protected using the [highest level of security and privacy](#).

TapCloud meets all HIPAA and other security and privacy standards required for healthcare information. Because everything you enter into TapCloud is your information, you can take it with you if you ever decide to stop working with us.

TapCloud is far more secure than either email or text messaging, which is one reason we encourage you to use it. The other is because we know that [more communication equals better care](#).



A proven way to improve our communication with you and your family!

A recent clinical trial showed that patients who communicate more frequently with their care team using TapCloud on their phone, tablet or PC, had better outcomes, better quality of life, and fewer ER visits.

Please take a minute to learn how we are using this exciting new technology to help improve communications with you and your family.



**Need technical support or have questions on the app?
Contact us at: support@tapcloud.com**

Get TapCloud Today

Search for "[TapCloud Health](#)" on Google Play or Apple App store to download the app, then login with your Patient ID and PIN. If you don't have a mobile device, visit www.tapcloud.com with your web browser and choose "Patient Login" from the Login option to begin.



Keeping you connected to your care team

As a patient (or caring for a loved one), it's a challenge knowing what and when to share with your care team. TapCloud helps make those decisions easier. Available on a smart-phone, tablet, or any PC or Mac, TapCloud helps you stay in touch with your care team between appointments and communicate any updates or specific needs you may have on your health. Better communication means less anxiety for you and helps us provide the best care for you or your loved one.

• www.tapcloud.com •

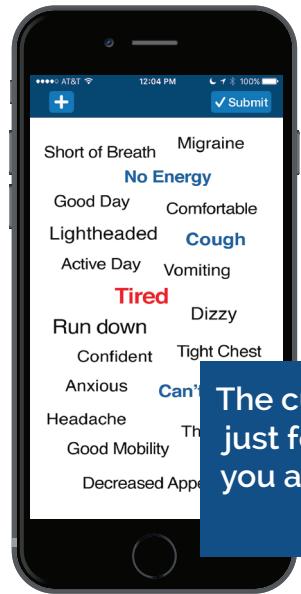


Every day is important

One of the reasons we use the TapCloud App as part of our care model is that we want to give you a way to communicate with your care team for those in-between days.

We know that you spend much of your time somewhere in between, and that small nagging symptoms can be

a real drag on your quality of life, and they can sometimes be signs of something else going on that we should know about. And if you need more immediate help, you should always call your PCP or 911 if it is an emergency.



The customized word cloud is created just for you. Just tap on any symptom you are experiencing or add your own by pressing the + button

You are NOT bothering me!

- A TapCloud Check-In doesn't interrupt our work with another patient, no matter what time of day/night
- You are never bothering us or "complaining" when you Check-In
- We check TapCloud periodically each day, but if there is something more urgent you should contact your PCP or 911 if it is an emergency.

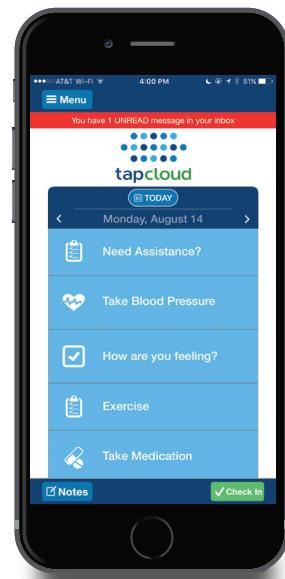


TapCloud Today Daily reminders and updates

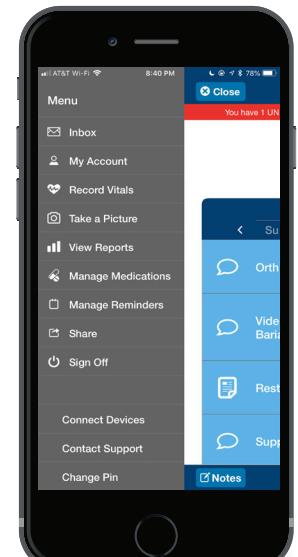
TapCloud Today has **reminders, important phone numbers, and things you need to do Today**.

This might be medications, vitals we ask you to track, or asking whether you need a medication refill.

It may include tips about your health or other information we want you to have handy. If it's on your list Today, your care team put it on there for a reason!



TapCloud Tools Helpful ways to track your health



Within TapCloud Tools, you can use **secure messaging, send us photos, track vital signs, set up medication reminders, and even share your information with a family member**.

If you have family members involved in your care, you can allow them to contribute to the communication with our care team, or view your progress even if they live far away.

TapCloud Check-In For the "in-between"

When you are feeling good, and doing the right things for your health, we want you to forget about your care team and live your best life!

But often, you probably find yourself in the "in-between" - there are things that are bothering you, but not enough to call us or seek urgent care.

Because we know that minor things can grow into major things, we want to make sure we are aware of anything that is bothering you.

TapCloud Check-In allows you and your family to keep us informed about the various aches and pains you are experiencing, even if you don't think they are particularly important. This lets us keep an eye on you, and depending on what is going on, we may reach out to you if we have questions on it.

It only takes about 30-seconds to do a Check-In and it starts with a simple question: How are you feeling today?